


# Trouble Viewing PDF articles using Internet Explorer 10 or 11? Try the Following Solution

If you are using Internet Explorer 10 or 11 and are seeing this error when trying to read a journal article online:



Try this solution:

1. Open your Internet Explorer browser
2. On the top menu bar, click the **Tools** menu option, or click the gear icon 
3. Click **Compatibility View Settings**
4. In the **Add this website:** field, enter "ejournals.unm.edu" and click the **Add** button
5. Click the **Close** button
6. Refresh the ejournals.unm.edu article page (usually, pressing the **F5** key works, or just close and re-open the browser to ejournals.unm.edu)
7. You should now be able to view PDF articles directly on the article page in each journal:



If you need additional assistance, email us at [disc@unm.edu](mailto:disc@unm.edu)